DIGITAL SKILLS FROM A MENTAL HEALTH ORGANISATION’S PERSPECTIVE

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KEY POINTS

• Mandatory training
• Student Learning
• Mental Health Recovery
• RAMPPS
NHS ELECTRONIC STAFF RECORD (ESR)
  • Self Service
  ESR's self service capabilities enable any staff member to access the system through a simple browser-based interface
  • Learning Management
  The Learning Management component of ESR enables comprehensive control over all the activities associated with the learning and development of NHS staff.
  • Business Intelligence
  ESR Business Intelligence (ESR BI) enhances the current range of standard reporting from ESR and transforms it into visually appealing dashboards.
## MANDATORY TRAINING

### NHS Electronic Staff record (ESR)

Enables staff to access mandatory training online

<table>
<thead>
<tr>
<th>ADVANTAGES</th>
<th>DISADVANTAGES</th>
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<tbody>
<tr>
<td>• STAFF CAN ACCESS TRAINING REMOTELY</td>
<td>• STAFF NOT GIVEN DEDICATED STUDY TIME FOR TRAINING</td>
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<tr>
<td>• STAFF DO NOT NEED TO TRAVEL TO THE EDUCATION DEPARTMENT</td>
<td>• STUDY TIME IS NOT PROTECTED IN WORK AREA</td>
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<td>• STAFF ARE ABLE TO SEE THEIR INDIVIDUAL TRAINING COMPLIANCE</td>
<td>• DOES NOT SUIT ALL ADULT LEARNERS</td>
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<td>• STAFF ARE ABLE TO SEE THEIR INDIVIDUAL TRAINING COMPLIANCE</td>
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<td>• STAFF CAN ACCESS IT AT THEIR OWN CONVENIENCE</td>
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<td>• MANAGERS CAN MONITOR STAFF COMPLIANCE</td>
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<td>• NHS ORGANISATIONS CAN MONITOR OVERALL COMPLIANCE</td>
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Practice Placement Quality Assurance to support student learning

- **Standard 1** – Practice Placement Profiles
- **Standard 2** – Practice Placement Audits
- **Standard 3** – Audit process
- **Standard 4** – Placement Provider Student Evaluation Results
- **Standard 5** – HEI Student Evaluation Results
- **Standard 6** – Placement Provider Mentor/Practice Educator Evaluation Results
- **Standard 7** – HEI Mentor/Practice Educator Evaluation Results
- **Standard 8** – Mentor/Practice Educator requirements
- **Standard 9** – Placement Capacity
MENTAL HEALTH RECOVERY - CCBT

- Cognitive behavioural therapy via computers

- Waiting lists for talking therapies
- Helpful for some mental health problems e.g. depression, anxiety and stress
- Many patients work
- Research shows it is as effective as face to face
- Free to NHS patients
BENEFITS OF CCBT

- Suitable for anyone who does not want to work face to face with a therapist
- Helpful for people who find it difficult to leave home because of agoraphobia or social anxiety
- Shorter waiting times for NHS referrals
- No need to travel to a specified location
- Discreet and confidential
SIMULATION IN MENTAL HEALTH

- Recognising and Assessing Medical Problems in Psychiatric Settings (RAMPPS)
  - Multi disciplinary team
  - Safe environment
  - Use of manikins or actors to simulate patient responses and support the team to work together in the assessment and care of a patient
  - Emphasises importance of team working, communication, mutual respect and collaborative integration of care
THANKYOU

Any Questions?